

Xagle Top 10 FAQ

Bringing the Answers You Need to the Top

01. What does Xagle membership really cost?

We believe great business tools should be accessible to everyone!
Here's how our pricing works:

Our Free Plan:

- 100% free forever
- Includes essential business tools
- No credit card required

Looking for more features? We've got you covered:

- Premium (Plus & Pro) plans with all-inclusive VIP benefits
- À la carte options to add just the premium features you need
- Transparent pricing with no hidden fees or surprise charges
- We designed our pricing structure to grow with your business. Start with our free plan and upgrade only when you need to - many of our customers find the free plan meets all their needs!
- ***Not sure which plan is right for you?*** We'd love to help you explore your options and find the perfect fit for your business goals!

02. Is it easy for my clients to pay their invoices online?

We make paying invoices quick and simple!

- **The 'Pay Now' button in the email we send you**

For regular services, we offer a convenient subscription option. With your consent, we can automatically process payments on a recurring schedule you choose.

We partner with trusted payment processors including Stripe, PayPal, Mollie, and Square to ensure your transactions are secure and smooth.

Looking for a specific payment method? Let us know! We're constantly expanding our payment options based on client feedback, and we value your input on which features to add next.



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03. How secure is customer data in Xagle?

Your Data Security with Xagle. We implement multiple layers of security to protect your valuable data:

- Enterprise-Level Protection
- Bank-grade encryption for all data transmission
- Regular automated system updates and security patches
- Enforced strong password requirements
- Multi-level access controls
- 24/7 system monitoring and threat detection

Business Continuity:

- Automated backup systems
- Redundant failover infrastructure
- Rapid incident response protocols
- Regular security audits
- Want additional security features? Vote for new security enhancements through our client feedback portal to help shape our future security offerings.

04. Can Xagle integrate with other business tools?

Absolutely! Xagle is designed to handle most of your business management needs directly within the platform. However, we understand the importance of working with trusted partners for select services and aim to complement any existing programs you already rely on—creating a seamless, connected experience.

Here are just a few ways Xagle can integrate with your favorite tools:

- Email: Send from your address via SMTP or connect with the SendGrid API
- Payments: Accept payments seamlessly through Stripe, PayPal, Mollie, and Square
- Notifications: Slack notifications are on the horizon
- Add-ons: Mautic and SMS for enhanced communication
- API: Full-featured and available for custom tool connections
- Other Integrations: Zapier, calendar sync, and MailChimp

Looking for more integrations? We're evolving with our Xagle clients! Submit a feature vote to help shape future tool connections and enhancements.

05. What reporting & analytics features are available in Xagle?

Xagle puts powerful financial reporting at your fingertips!
Our comprehensive suite of reports helps you make informed business decisions with ease.

Customize Your View:

- Flexible date ranges
- Client-specific filtering
- Category and tag organization
- Adjustable detail levels

Additional Business Insights:

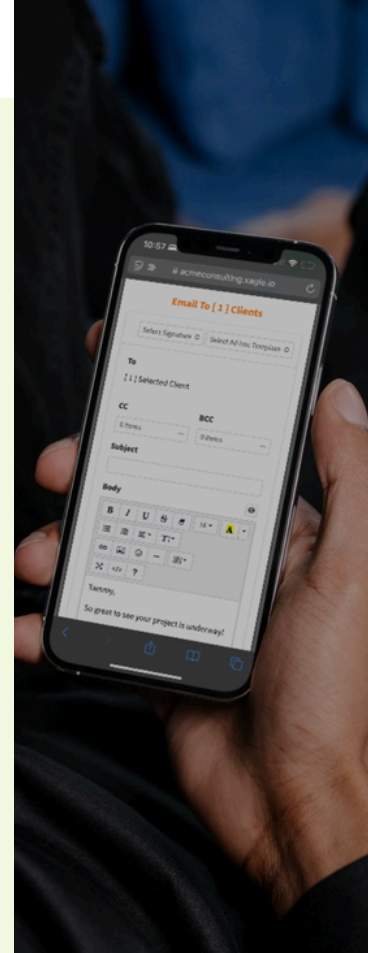
- Real-time KPI Dashboard
- Visual Sales Graphs
- Payment Collection Tracking
- Item Sales Analysis
- Subscription Management
- Credits and Pre-payments Overview

Essential Financial Reports:

- Profit & Loss (P&L)
- Sales and Revenue Analysis
- Expense Tracking
- Tax Liability (including VAT and dual municipality options)
- Client Statements

Every report is designed to give you clear, actionable insights into your business performance. Whether you need a quick snapshot or deep financial analysis, Xagle's reporting tools adapt to your needs.

Looking for a specific type of report? Let us know! We regularly enhance our reporting capabilities based on client feedback.



06. Can my whole team work on the same Xagle account?

Absolutely! Xagle is designed for seamless team collaboration!

User Management:

- Set custom roles & permissions for each team member
- Grant specific access levels to external partners (accountants, consultants)
- Access Xagle hubs from anywhere - in office or remote
- Experience real-time data updates across all users

Available Plans:

- **Free:** Our free plan is designed for small businesses with a singular user.
- **Plus:** Unlimited administrator licenses can access and operate within the the same Xagle Hub.
- **Pro:** *The best of customization and delegation.* Pro offers unlimited licenses and advanced controls with task-specific permissions/roles for as many team members as your business requires.

07. Does Xagle offer mobile access for remote work?

Absolutely! Xagle is accessible from any device with a browser, but we recommend using our dedicated Xagle mobile app for Android and iOS for the best experience. Whether you're in the office or on the go, managing your business has never been easier.

How do we keep your data secure?

- **Encryption:** All data transmitted between your browser and our servers is encrypted.
- **Security Measures:** We perform regular software updates, enforce strong password policies, and maintain strict access controls.
- **Monitoring:** Our systems are continuously monitored for vulnerabilities, and we have rapid response protocols for security concerns.
- **Reliability:** Frequent backups and failover systems ensure your data stays safe and accessible.

08. Can Xagle automate follow-ups & task management?

Absolutely! Xagle makes it easy to stay on top of your business with automated follow-ups for upcoming, unpaid, or overdue invoices. You can also set up recurring tasks, helping you manage ongoing responsibilities without missing a beat.

We offer flexible customization options, such as setting payment terms, invoice generation frequency, service start/end dates, and next invoice dates to fit your workflow perfectly.

09. Are there any contracts or cancellation fees?

We believe in keeping things transparent and flexible!

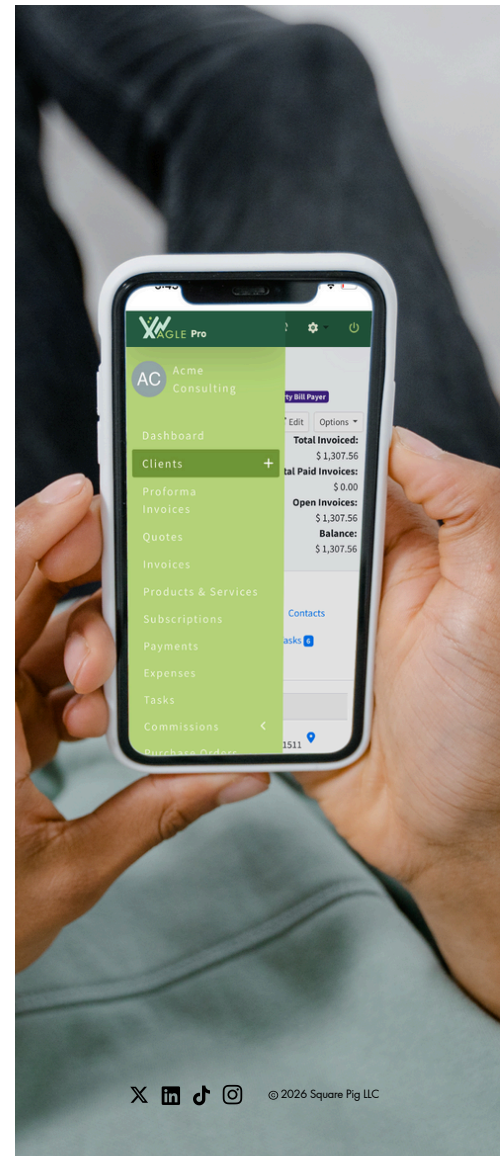
With Xagle, you'll never encounter:

- Set up fees
- Long-term contracts
- Cancellation penalties

Choose the billing option that works best for you:

- Monthly subscription with the freedom to cancel anytime
- Discounted annual plans for maximum savings

No matter which plan you choose, there are no hidden fees or complicated contracts. We earn your business through great service and value!



10. What if I need help?

We've got your back! Support is fully included with your Xagle subscription at no additional cost. Whenever you need assistance, you can reach us through:

- **Your Xagle account's built-in support feature**
- **Our easy-to-use [contact form](#)**

Every question matters to us, whether you're just getting started or optimizing your workflow. Our support team is ready to help you make the most of your Xagle experience.

